

Hanebutt Technologies Inc.

The Best Engineer in the World is no Match for a Team of Engineers!

The “Free to Choose” Program



What it is. The Program is a coordinated combination of software technologies, remote monitoring and management utilizing a staffed 24x7 network operations center (NOC), help desk, and good old fashioned on-site services.

The results. Lower Costs. More Flexibility. More Predictable costs.

Program Components

- ◆ 24x7 Remote Monitoring of 1 serverIssues identified real time. Addressed next business day.
- ◆ Server Maintenance— patches, and updates are all done after hours *without using up block time*.
- ◆ Provides Baseline Documentation of your Network. Know your system.
- ◆ Yearly Technology Strategy Planning Session. Plan for the future.
- ◆ Block Time to be used as you choose. Freedom of Choice
 - Use it for onsite or remote help desk support. Want service on-site...your choice. Want to save the cost of a trip charge and have the problem addressed remotely....you choose.
 - Use the block time for routine maintenance, break/fix or project work...its up to you.

Free to Choose Program

This program includes all the features above, and includes **2 or 4 hours** of block time per month.

\$199/month for 2 hrs

\$348/month for 4 hrs

Choose to Add Servers

Additional servers can be added for \$50.00 per month per server. The choice is yours. Choose which and how many servers to monitor **\$50/ month**

Choose to Add Workstations

These can be monitored and managed 24x7 for **\$15.00 per workstation per month**. The choice is yours, choose which and how many workstations to monitor **\$15/ month**

Choose more Block Time

4 hour increments per month of Block Time can be added for **\$298.00 per month**. Plan ahead. Lower your cost.

Hourly rate after the Block Time has been used for the month

- ◆ On-site support will be billed at \$95/hour.
 - *One time set up fee of \$199.00 provides baseline documentation and monitoring software installation and configuration.
- Program Details regarding block time usage minimums, carryover policy, billing increments, trip charges, billing frequency, term, termination payment and other terms are outlined in a separate Letter of Engagement for Technical Support.



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